



## Plain Language Summary of Financial Assistance Policy

Samaritan Healthcare is committed to the provision of Health Care Services to all persons in need of medical attention regardless of ability to pay. The medically indigent patient, those with no or inadequate means of paying for appropriate hospital and clinic-based medical services, will be granted financial assistance regardless of race, color, age, sexual orientation, national origin, sex, disability, religion or gender identity.

You may qualify for free or discounted care based on family size and income, even if you have health insurance.

If you think you may have trouble paying for your health care, please talk with us. When possible, we encourage you to ask for financial help before receiving medical treatment.

**What Is Covered?** For emergency and other appropriate hospital and clinic-based services at Samaritan Healthcare we provide financial assistance to eligible patients on a sliding fee scale basis, with discounts ranging from 25% to 100%.

**How to Apply:** Any patient may apply for financial assistance by submitting an application and providing supporting documentation. If you have questions, need help, or would like to receive an application form or more information, please contact us:

- When you are scheduling care
- When you are checking in or checking out of the hospital or clinic
- By telephone: (509) 765-5606
- On our website at: [www.SamaritanHealthcare.com](http://www.SamaritanHealthcare.com)
- In person:
  - Hospital: 801 E. Wheeler Road, Moses Lake, WA 98837
  - Pioneer Clinic: 1550 S. Pioneer Way, Moses Lake, WA 98837
  - Patton Clinic: 8420 Aspi Blvd, Moses Lake, WA 98837
  - Patient Financial Services: 1616 S. Pioneer Way, Moses Lake, WA 98837
- To obtain documents via mail free of charge, contact Patient Financial Services: 1616 S. Pioneer Way, Moses Lake, WA 98837 or call (509) 793-9715.

**If English is Not Your First Language:** Translated versions of the application form is available upon request in Spanish and Russian.

### Other Assistance:

**Coverage Assistance:** You may be eligible for other government and community programs. We can help you learn whether these programs (including Medicaid/Apple Health) can help cover your medical bills. We can help you apply for these programs, including retro-active healthcare coverage. Please contact a Financial Access Specialist at (509) 793-9766 or a Financial Counselor at (509) 793-9715, Option 2. We have a team of Certified Navigators and Certified Application Counselors here to help.

**Uninsured Discounts:** We offer a discount for patients who do not have health insurance coverage. Please contact us about our discount program.

**Payment Options:** Any balance for amount(s) owed by you is due within 30 days. The balance can be paid in any of the following ways: credit card, debit card, cash, check, Health Savings Account (HSA), online bill pay, or a long or short-term payment plan. If you need a payment plan, please call the number on your billing statement.

**Emergency Care:** Samaritan Healthcare has a dedicated emergency department and provides care for emergency medical conditions (as defined by the Emergency Medical Treatment and Labor Act) without discrimination consistent with available capabilities, without regard to whether or not a patient has the ability to pay or is eligible for financial assistance.

Thank you for choosing Samaritan Healthcare for your health care needs.