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Samaritan Healthcare
801 E. Wheeler Road
Moses Lake, WA
98837

 **SAMARITAN**
HEALTHCARE
FALL 2020

the Samaritan



Samaritan Clinic on Patton, in North Moses Lake, offers easy access to Urgent Care and Family Medicine, plus lab and radiology services. Wait times in Urgent Care at our Patton Clinic location are usually less than five minutes. From left: Dr. Pranav Patel, Family Medicine, Cheyenne Faeh, PA-C, Family Medicine, and Bob Ebel, PA-C, Urgent Care

Samaritan Clinic on Patton

North Moses Lake: Five-Minute Access to Urgent Care, plus Family Medicine.

Have you discovered the convenience of Urgent Care and Family Medicine in North Moses Lake? Our Patton Clinic is conveniently located just five minutes south of Big Bend Community College at the Aspi Boulevard intersection. All the resources needed to provide high-quality Urgent Care and Family Medicine are available at the Patton facility—including radiology and laboratory services.

“Having a second clinic located in North Moses Lake is more convenient,” said Joe Ketterer, executive director of Samaritan’s clinics. “Patients can have their labs drawn or receive x-rays—and it’s easy access to Urgent Care right in their neighborhood.”

Urgent Care

The Urgent Care team at Patton Clinic provides care for same-day, non-life-threatening concerns. Wait times are often less than five minutes and no appointments are needed. Urgent Care is open Monday–Friday, 8 a.m. to 5 p.m. (509) 793-9782.

Bob Ebel is on the Urgent Care team at Patton and he is as local as they come.

“My family has been in Moses Lake since the 1920s,” said Ebel. “I’ve been providing healthcare in the Moses Lake area for many years.” In Urgent Care, Ebel treats patients of all ages for medical concerns, such as minor injuries, illnesses, earaches, headaches, allergic reactions, cuts, burns, sports injuries, workplace injuries, and more.

Family Medicine

Dr. Pranav Patel and Cheyenne Faeh, PA-C, are part of the Family Medicine care team at the Patton Clinic.


“Many things can affect a person’s health, so establishing trust is important in providing high-quality care and treatment,” said Dr. Patel. “I especially enjoy making connections that span generations to care for entire families.”

“Building relationships with my patients are important to me,” said Faeh. “While helping them to understand how to navigate their healthcare paths, I also enjoy encouraging them to continue making choices toward better health.”

Lab and radiology

The Patton Clinic also offers radiology and laboratory services. Diagnostic imaging provides walk-in services for adult and pediatric x-rays. Whether a blood draw or a specimen collection is needed for routine outpatient screening or an x-ray—radiology and the lab offer the same services as at Samaritan’s Pioneer clinic.

Are you concerned about cost?

Samaritan Healthcare accepts all insurances, offers flexible payment plans, and provides financial assistance to those who qualify. Learn more about your payment options by calling Patient Financial Services at (509) 793-9715. 




Samaritan Clinic on Patton:
8420 Aspi Blvd, Moses Lake
Appointments: (509) 793-9770
Urgent Care: (509) 793-9790

Samaritan Clinic on Pioneer:
1550 S. Pioneer Way, Moses Lake
Appointments: (509) 793-9770

Samaritan Business Building:
1616 S. Pioneer Way, Moses Lake

Hospital News



We're all enjoying our new patient records system called Epic, in partnership with Providence, that gives each patient a single, convenient electronic health record. The new system safely and securely gathers, stores, and provides accurate, up-to-date health records to authorized physicians, healthcare providers, and patients. The secure health records are accessed by your healthcare providers at Samaritan Hospital and Clinics, as well as being available to healthcare facilities outside the Moses Lake region as needed if you travel—safely and securely! For your next appointment, please bring your identification and insurance and arrive earlier than usual, to allow time to update your records in the new system. 



Epic system highlights

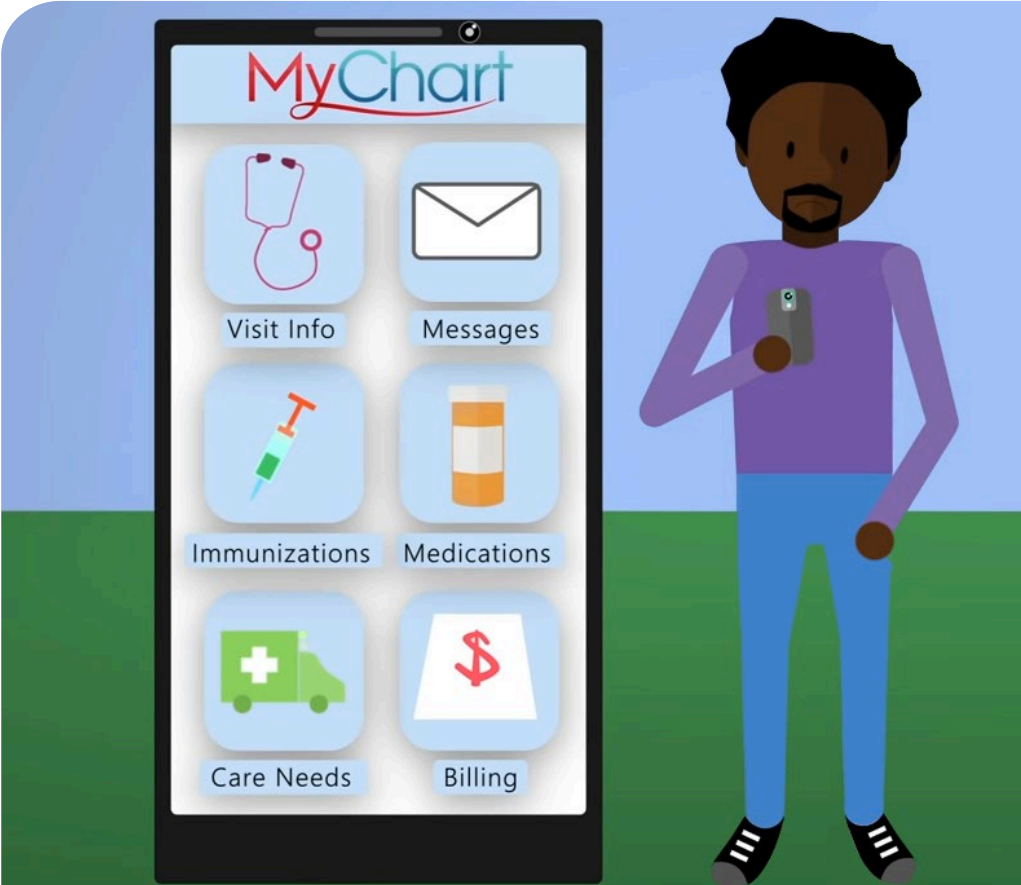
- Single, secure electronic health record
- Medical history, medications, and treatment records all in one place
- Can link pre-existing MyChart accounts for overview of your medical health history
- Convenient MyChart app to manage your accounts on the go
- Manage accounts for your family
- Refill prescriptions
- Get lab and radiology results
- Track visits and immunizations
- Message your providers
- Pay your bill online
- See your hospital discharge summary

Learn more at samaritanhealthcare.com/MyChart.

Are you registered for MyChart?

With MyChart, you can access your healthcare information online whenever you need it. Once registered for MyChart, you can go online to request appointments, message your doctor, refill medications, pay bills, and more—anytime, anywhere. Your MyChart homepage shows shortcuts to the information you need. You can even manage accounts for your family, too—all in one convenient webpage or app.

Learn more at samaritanhealthcare.com/MyChart. 



Chronic Care program successful for Bill Denholm.

Samaritan's Chronic Care Management Program



“She always went the full mile to make life better for someone my age.”
—Bill Denholm, Chronic Care Management Patient

Connie Luna, community health worker with Samaritan's Chronic Care Management program, and Bill Denholm.

Bill Denholm joined Samaritan's Chronic Care Management Program in February 2019. Chronic Care is a program designed to give personalized assistance from a dedicated healthcare team that works with patients to create care plans and to help them meet their health goals.

Bill's initial goal was to exercise, eat less sugar, and lower his carbohydrate intake.

“I began working with Bill by calling him to check in,” said Connie Luna, community health worker with Samaritan's Chronic Care program. “We'd discuss his food choices for the day or the week, as well as the exercise he was able to accomplish.”

As months went on, Bill chose to ask for additional help with navigating appointments, too. After testing led to the need for follow-up appointments, Connie was able to assist with scheduling these, too, as well as joining him at a few appointments to be a second pair of ears to hear what the provider was recommending.

Bill highly recommends the Chronic Care program.

“Connie's position fits her abilities, dedication, and care of people who need support,” said Bill Denholm. “With her assistance, I didn't have to go to many other people to get answers. Besides calling and helping with appointments, she always went the full mile to make life better for someone my age. The questions she asked were important to me and my family.”

Bill visited Samaritan's Family Medicine meeting in February, to share his successes with the help he received through the Chronic Care Management program.

“His outcomes are amazing,” said Connie. “He started at 262 pounds and went down to 225, his A1C was 5.9 and went to 5.5—showing his body was better-controlling the amount of sugar in his blood. His cholesterol went from 156 to 128!”

Bill's success with the Chronic Care program can be attributed to teamwork—both his dedication to staying with the plan and Connie's dedication to helping him along the way.

Talk to your healthcare provider to learn more about how the Chronic Care program could help you achieve your healthcare goals. 


Foundation News

BOURBON & BOWTIES 2021

Friday, April 30, 2021 | Grant County Fairgrounds

All proceeds will be allocated to the new Samaritan medical campus.

Visit bourbonbowtiesevent.com to register as an event sponsor or purchase your tickets. The website also has an updated list of featured wineries, distilleries, breweries, restaurants, and event information.

For questions about the event or sponsorship opportunities, contact the Samaritan Healthcare Foundation: foundation@samaritanhealthcare.com or call (509) 793-9645. 



Volunteer Spotlight



From dentistry to information desk.

Comforting others keeps this volunteer excited about her new role.



“I hope to be of some small comfort to those who come through the doors of the hospital.”
—Mary, Volunteer

Mary began volunteering at Samaritan last fall after retiring from 33 years in dentistry. She was eager to look for things to do to continue meeting and interacting with people.

Rachelle Lange, Samaritan’s volunteer coordinator, always works diligently to find the right assignment for the volunteers who assist with non-clinical duties at the hospital. Volunteer opportunities range from clerical and information desk greeter, to gift shop cashier, or patient support ambassadors.

After examining the options, Rachelle thought the information desk would be the right placement and she was right. Mary now staffs the info desk on Monday afternoons.

“She was patient with me and helped me find the right department,” said Mary. “I knew I would enjoy volunteering in healthcare, but I wasn’t sure which area would be the best fit for me at Samaritan.”

At the front desk, Mary guides people to the proper departments, helps with check-ins, and answers questions or concerns.

“Helping others makes me feel good about myself,” said Mary, “but I mainly hope I can be of some small comfort to those who come through the doors of the hospital—whether they’re there as patients, visitors, or staff.”

Mary’s passion for volunteering was developed, in part, by serving for 15 years with the Disaster Mortuary Operations Response Team (DMORT). In that role, she said she felt privileged to have the skills to help identify 64 victims of Hurricane Katrina by examining their dental records.

She also enjoys baking and cooking with her husband, Rick, golfing, fishing, boating, “attempting” yoga, and occasionally babysitting her grandson, Max.

We enjoy having Mary on our team of selfless volunteers at Samaritan. Together, they help us fulfill our mission: “All of us, for each of you, every time.”

For more information about volunteering or to apply, call 793-9724 or visit samaritanhealthcare.com/volunteer.

Need a HEALTH PARTNER?

ADULT AND INTERNAL MEDICINE

Zubair Ali, MD
Jazab Sheikh, MD
James Ewell, PA-C

BEHAVIORAL HEALTH

Fiza Khan, MD
Nicole Avila-Parker, ARNP, PMHNP-BC
Teresa Hutsell, ARNP, PMHNP-BC
Jonathan Ingram, ARNP, PMHNP-BC
Fabian Gonzales, LMHC
Heather Anderson, LICSW

FAMILY MEDICINE

Andrea Carter, MD
Stephen Noorlander, MD
Pranav Patel, MD
Sahand Vafadary, MD
Tara Zamarron, ARNP, FNP-C
Cheyenne Faeh, PA-C

GASTROENTEROLOGY

Paul Warfield, MD
H. Scott Mounts, ARNP

OB-GYN

Ryan Rasmussen, MD
Lizzy Bonadies, CNM

ORTHOPAEDICS

Leo Chough, MD
Brett DeGooyer, DO
Chris Stone, PA-C

PAIN MANAGEMENT

Kemesha Delisser, MD

PEDIATRICS

Ladan Modallel, MD, FAAP
Kimberlee E. Poole, ARNP

PEDIATRIC ENDOCRINOLOGY

Sara Ali, MD

PODIATRY

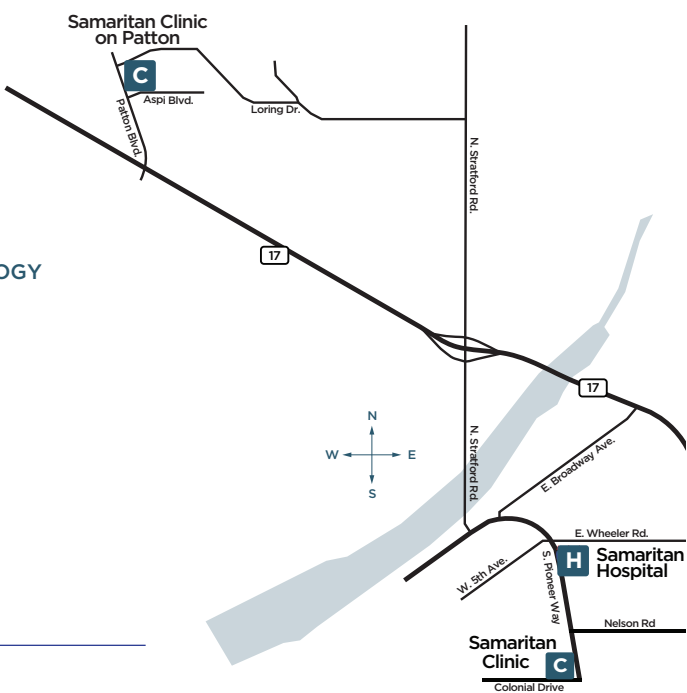
Arezou Amidi, DPM

URGENT CARE

Bob Ebel, PA-C
Brett Hymas, PA-C
Rich Stowe, PA-C
Christina Thurston, PA-C
Robert Weiss, PA-C

UROLOGY

Trisha Kruger, MD



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THE SAMARITAN is published as a community service for the friends and patrons of SAMARITAN HEALTHCARE, 801 E. Wheeler Road, Moses Lake, WA 98837, telephone 509-765-5606, website samaritanhealthcare.com.

Gretchen Youngren Executive Director of Development & Communications

Information in THE SAMARITAN comes from a wide range of medical experts. If you have any concerns or questions about specific content that may affect your health, please contact your healthcare provider.

FALL 2020

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SamaritanHealthcare.com

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MAIN NUMBER | 793-9781

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